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Windows Devices

Wireless Network
Connection Instructions

Connecting a Windows Device to the ACM Wireless Network

Menu options and network settings may differ based on device and version of Windows.

Before you start:

- ▶ You must be aware of and abide by [ACM Technology Policies](#)
- ▶ You will need to contact the helpdesk at 301-784-5444 for credentials for logging into wifi.

**If you are not a student or ACM Faculty/Staff member, you may connect to the [ACM Guest Network](#)*

- ▶ **Right-click the Wireless Icon** from your taskbar in the bottom right corner, Or click the **Windows icon** in the bottom left corner, select the **Settings icon** (gear), then click on **Network & Internet**
- ▶ Under **Change your Network Settings**, choose **Set up a new connection or network**
- ▶ Select **Manually connect to a wireless network** then click **Next**



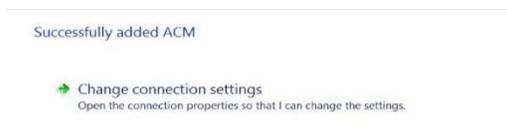
- ▶ Select **ACM**

- ▶ **Enter the following:**

- ▶ **Network name:** ACM
- ▶ **Security type:** WPA2-Enterprise
- ▶ **Encryption type:** AES
- ▶ Make sure **Connect Automatically** box is checked

A screenshot of the Windows 'Enter information for the wireless network you want to add' dialog box. The fields are filled with: Network name: ACM, Security type: WPA2-Enterprise, Encryption type: AES, and Security Key: (empty). The 'Start this connection automatically' checkbox is checked. There are 'Next' and 'Cancel' buttons at the bottom right.

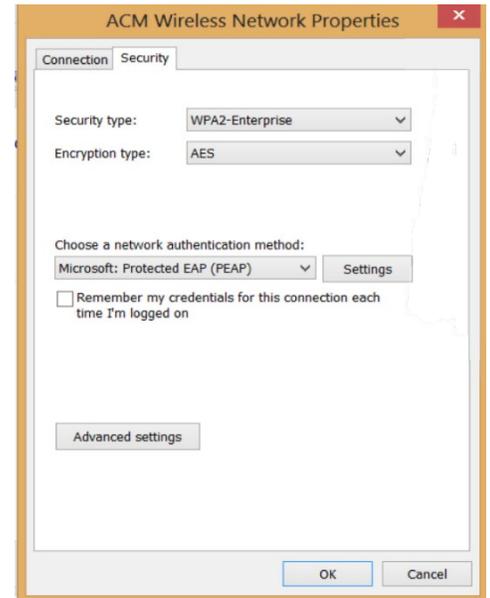
- ▶ Click **Next**



- ▶ Choose **Change connection settings**

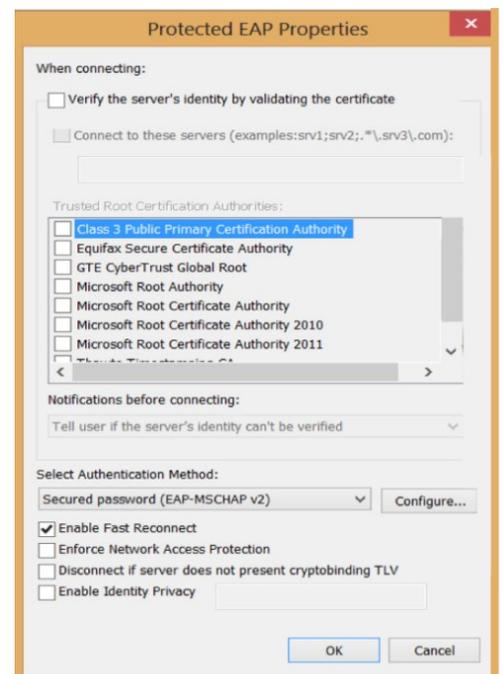
► In the **ACM Wireless Network Properties** window:

- click the **Security tab**
- **Uncheck** Remember my credentials for this connection each time I'm logged on
- Click **Settings** (above Remember credentials...checkbox)



► In the **Protected EAP Properties** window:

- **Uncheck** Verify the server's identity by validating the certificate
- Click **Configure** (next to Select Authentication Method)

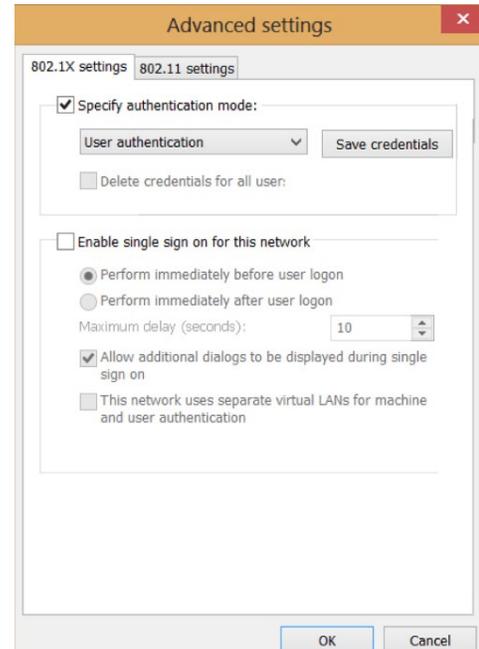


► In the **EAP MSCHAPv2 Properties** window:

- **Uncheck** Automatically use my Windows log on name and password (and domain if any)
- Click **OK**
- Click **OK** again on the **Protected EAP Properties** window



- ▶ This brings you back to the **ACM Wireless Network Properties** window:
- ▶ Click on the **Advanced Settings** button (bottom left)
- ▶ In the **Advanced Settings** window:
 - ▶ **Check** Specify authentication mode
 - ▶ Select **User authentication** from the dropdown menu
 - ▶ Click **Save credentials** button
 - ▶ You will be prompted for a username and password.
Enter your ACM Self-Service username and password.
Contact the helpdesk at 301-784-5444 for credentials for logging into wifi.



- ▶ Click **OK** on the **Advanced Settings** window
- ▶ Click **OK** in the **ACM Wireless Network Properties** window
- ▶ Click **Close** in the **Manually connect to the wireless** window
- ▶ **Close** the **Network and Sharing Center** window

- ▶ The network icon should now indicate that you are connected



** This process may take a few minutes.*

If your icon does not change to indicate you are connected, click on it, choose ACM from your Wi-Fi list, and click Connect.

If you need further assistance, you may find it here:

Helpdesk: Technologies Building Room T115

301-784-5555

Students:

<https://www.allegany.edu/it-helpdesk/student-it-help.html>

Faculty and Staff:

<https://www.allegany.edu/it-helpdesk/employee-it-help.html>