

Dear Students:

We know that you have a lot riding on this semester. Whether you're at the start or end of your journey with us, we want you to succeed.

We only wish we were mind readers. We can't know what challenges you're currently facing unless you tell us. Reach out to us.

We can brainstorm solutions and connect you to resources, including services that we're adding weekly. Don't be afraid to ask for help; there's nothing that we can't try to overcome together in these unusual times.

Updates & Reminders

Tech Issues:

- New resources are available if you do not have a computer or reliable internet access. Contact your instructor or program director ASAP so we're aware of your needs.
- ACM's wifi signal now reaches parking lots next to our Technology Building for local students who need internet access to work on their education through distance learning resources. (Students must stay in their vehicles and practice social distancing.)
- Contact ACM's IT Helpdesk at ithelpdesk@allegany.edu for assistance if you can't log into [BrightSpace](#), your student email, or other ACM platforms.
- Utilize 24/7 technical help through [BrightSpace](#) if you have questions.

Billing:

- Students enrolled in Nelnet Business Solutions payment plan for the Spring semester have until Monday, April 27 to make their April payment.
- Late fees will not be applied to outstanding balances until the end of the semester.
- If you have any questions or concerns about your account or upcoming payments, email businessoffice@allegany.edu.

Registration:

- Registration will be offered online. Advising specialists are available to guide you. Contact Jennifer Engelbach at jengelbach@allegany.edu to set up an email or virtual advising session.
- Summer registration opens Monday, April 20.
- Fall registration opens Monday, May 4.

Applicants for Graduation:

- Spring 2020 commencement exercises are moved to August out of concern for your health and that of your loved ones.
- We'll provide new commencement dates and further information about awarding of your degrees as soon as possible.

Tutoring:

- ACM learning specialists are ready to assist you. Please check your [Brightspace](#) account for additional details, and contact Connie Clifton at cclifton@allegany.edu if you have questions.

- Math and Science: Online meetings available Monday through Friday from 10:00 am to 2:00 pm. Contact Tommelyn Raines for Math Lab tutoring at traines2@allegany.edu and Jodi Masoncup at jmasoncup@allegany.edu for Science Lab assistance.
- Reading and Writing Assignments: RAWC (Reading and Writing Center) tutors available soon.
- [ThinkingStorm](#): Available daily from 10:00 a.m. to 4:00 a.m. for your math, anatomy and physiology, biology, chemistry, physics, writing (essays for any course), accounting, economics, design software, and nursing questions. Some subjects require appointments.

Health Insurance:

- If you do not have health insurance during this health crisis, Marylanders may [enroll](#) by April 15 and Pennsylvanians may [enroll](#) through special Affordable Care Act open enrollment periods.
- Open enrollment is closed in West Virginia, but residents may [contact](#) the West Virginia Health Exchange to inquire about a Special Enrollment Period.

Additional Questions

- If you're unsure who to call or email at ACM, reach out to our Information Center at info@allegany.edu for direction.
- You can also email Jennifer Engelbach, Executive Director of Enrollment and Advising Services, at jengelbach@allegany.edu.

April is National Community College Awareness Month, a point of pride for two-year colleges like ours. Now more than ever, thank you for choosing ACM. We're glad you're an ACM Trojan, and we believe in you.

Wishing you good health,

Dr. Cynthia Bambara
ACM President