Dear Students:

With three weeks to go in the fall semester and the holiday season upon us, I want to wish you a Happy Thanksgiving.

I also want to assure you that we’re here for you. Please reach out to your faculty and college staff for support using virtual appointments and services whenever possible. Many of us are working remotely, but we’re available to answer your questions and help you finish #ACMstrong.

As we prepare to move courses online on November 30th, I have a wealth of updates to share.

ONLINE COURSES
- Contact your faculty members if you have questions about your online coursework or concerns about your online access. We may be able to help through our ACM Cares Student Emergency Fund.
- Contact technical support (available 24/7) for Brightspace if you’re having problems.
- Use our extended wifi signal on the Cumberland campus to complete your coursework if you’re experiencing connectivity problems. A map is available [here](#).

TESTING AND TUTORING
- All Tutoring Study Labs will be open for face-to-face tutoring as well as online tutoring. A full schedule is available [here](#).
- Access ACM Online Tutoring session through BrightSpace and Teams.
  - Select under "My Courses" when logging into Brightspace to view the online tutoring schedule provided by ACM's own tutors.
  - Join a scheduled tutoring session by clicking on a link to the session.
- Use ThinkingStorm online tutoring.
  - Available 10:00 a.m. to 4:00 a.m. (the next day) at thinkingstorm/acm.
  - Enter your name and birth date and then choose the course.
  - Your password is acmonlinetutor.
- Direct questions about tutoring to swilson@allegany.edu.
- Schedule your appointment for the Testing Lab.
  - Contact testing@allegany.edu.
  - Hours are Monday through Friday, 8:30 a.m. to 4:30 p.m.

STUDENT SERVICES
- Staff are available to answer questions, connect you with accommodations and disability resources, address billing questions, and discuss financial aid and scholarship options, etc.
- Advising and Registration
  - Contact jengelbach@allegany.edu or cbennett@allegany.edu to schedule a virtual time to meet with an advisor.
  - Call ahead at 301-784-5199 for an in-person advising appointment.
  - Hours of operation 8:30 a.m. to 4:30 p.m.
  - Direct questions to 301-784-5198 or 301-784-5199.
- Business Office
  - Make payments or view your semester statements through WebAdvisor.
  - Email businessoffice@allegany.edu with any issues or questions.
o Visit allegany.edu/business-office for due dates, payment arrangements, and refund information.
o Direct questions to 301-784-5227.
• Financial Aid Office
  o Email studentfinancialaid@allegany.edu to schedule an in-person or virtual appointment.
o Schedule in-person appointments in advance to allow staff time to prepare for your visit.
o Complete your FAFSA over the phone or virtual if needed.
o Direct questions to 301-784-5213 or the email above.

WILLOWBROOK WOODS STUDENT HOUSING
• Residents are being contacted by Residence Life Staff with additional updates and information.
• Willowbrook Woods remains open to student residents.

COLLEGE LIBRARY - UPDATED HOURS OF OPERATION
• November 23-24, 8:30 a.m. to 7 p.m.
• November 25, 8:30 a.m. to 4:30 p.m.
• November 26-29, Closed
• November 30-December 3, 8:30 a.m. to 7 p.m.
• December 4, 8:30 a.m. to 4:30 p.m.
• December 5, 11 a.m. to 5 p.m.
• December 7-10, 8:30 a.m. to 7 p.m.
• December 11, 8:30 a.m. to 4:30 p.m.
• December 12, Closed
• December 14-18, 8:30 a.m. to 4:30 p.m.

DINING OPTIONS AND FOOD INSECURITY
• Metz Café will be closed for remainder of the semester beginning November 24.
• Email thepantry@allegany.edu if you are experiencing food insecurity.

EVENTS
• Celebrate our fall 2020 graduates when you livestream our virtual commencement ceremony at 7 p.m. on December 18. Details available at allegany.edu/graduation.
• Use our Virtual Sellback through the Campus Bookstore to sell your used textbooks.

STAY HEALTHY
• Your mental health and well-being is important to us during this time. Remote counseling services information is available at allegany.edu/counseling-services.
• Get tested if you experience symptoms or have been in close contact with someone who has coronavirus.
o Free COVID-19 Testing is available at the Allegany County Fairgrounds.
o Testing sites vary by state and region. Locate sites in Maryland, Pennsylvania, or West Virginia.

STAY CONNECTED
• Monitor allegany.edu/coronavirus for latest updates.
• Check your student email for the most current information.
• Contact us with your questions by emailing info@allegany.edu.

Take care of yourself and your own physical and emotional health and well-being during these difficult times. As always, thank you for choosing ACM.

With gratitude,
Dr. Cynthia Bambara
Allegany College of Maryland President