

## STUDENT COMPLAINTS

The U.S. Department of Education requires every state in which the institution is located to have a process to review and appropriately act on complaints concerning the institution. To this end, Allegany College of Maryland is making available to its students the contact information for filing complaints with its State accreditor and/or State approval or licensing agency.

Students who wish to file a complaint must first exhaust the complaint process established by Allegany College of Maryland. Our complaint process is located in the [Student Handbook](#)

After reviewing and following the steps shown in the Handbook, if the complaint remains unresolved, students can file a complaint by following the appropriate link below.

File a complaint with our State Accreditor ([Middle States Commission on Higher Education](#))

For students attending our campus in Maryland: [Student Complaint Process](#)

For students attending our campus in Pennsylvania: [Student Complaint Process](#)

For students participating solely in our Distance Education courses, please use the corresponding state link found in the pages below.

# ALLEGANY COLLEGE MARYLAND

## Student Grievance Contact Information for Individual States

<a href="#">Alabama</a>	3
<a href="#">Alaska</a>	3
<a href="#">Arizona</a>	3
<a href="#">Arkansas</a>	3
<a href="#">California</a>	3
<a href="#">Colorado</a>	4
<a href="#">Connecticut</a>	4
<a href="#">Delaware</a>	4
<a href="#">Florida</a>	4
<a href="#">Georgia</a>	4
<a href="#">Hawaii</a>	5
<a href="#">Idaho</a>	5
<a href="#">Illinois</a>	5
<a href="#">Indiana</a>	5
<a href="#">Iowa</a>	5
<a href="#">Kansas</a>	6
<a href="#">Kentucky</a>	6
<a href="#">Louisiana</a>	6
<a href="#">Maine</a>	6
<a href="#">Maryland</a>	6
<a href="#">Massachusetts</a>	7
<a href="#">Michigan</a>	7
<a href="#">Minnesota</a>	7
<a href="#">Mississippi</a>	7
<a href="#">Missouri</a>	7
<a href="#">Montana</a>	8
<a href="#">Nebraska</a>	8
<a href="#">Nevada</a>	8
<a href="#">New Hampshire</a>	8
<a href="#">New Jersey</a>	8
<a href="#">New Mexico</a>	9
<a href="#">New York</a>	9
<a href="#">North Carolina</a>	9
<a href="#">North Dakota</a>	9
<a href="#">Ohio</a>	9
<a href="#">Oklahoma</a>	10
<a href="#">Oregon</a>	10
<a href="#">Pennsylvania</a>	10
<a href="#">Puerto Rico</a>	10
<a href="#">Rhode Island</a>	10
<a href="#">South Carolina</a>	11

<a href="#">South Dakota</a> .....	11
<a href="#">Tennessee</a> .....	11
<a href="#">Texas</a> .....	11
<a href="#">Utah</a> .....	11
<a href="#">Vermont</a> .....	12
<a href="#">Virginia</a> .....	12
<a href="#">Washington</a> .....	12
<a href="#">Washington DC</a> .....	12
<a href="#">West Virginia</a> .....	12
<a href="#">Wisconsin</a> .....	13
<a href="#">Wyoming</a> .....	13

Student Grievance Contact Information for Individual States reproduced  
with permission from Lorain County Community College, August 2011.  
Allegany College of Maryland is responsible for maintaining updated information.

	<p><b>Alabama Commission on Higher Education</b></p> <p>Telephone: (334) 242-1998  Fax: (334) 242-0268  <a href="https://www.accs.edu/about-accs/private-school-licensure/complaints">https://www.accs.edu/about-accs/private-school-licensure/complaints</a></p>
	<p><b>Alaska Commission on Postsecondary Education</b></p> <p>Telephone: (907) 465-2962  Fax: (907) 465-5316  <a href="https://acpe.alaska.gov/ConsumerProtection">https://acpe.alaska.gov/ConsumerProtection</a></p>
	<p><b>Arizona State Board for Private Postsecondary Education</b></p> <p>Telephone: (602) 542-5709  Fax: (602) 542-1253  <a href="https://ppse.az.gov/complaint">https://ppse.az.gov/complaint</a></p>
	<p><b>Arkansas Department of Higher Education</b></p> <p>Telephone: (501) 371-2000  Email: <a href="mailto:ADHE_Info@adhe.edu">ADHE_Info@adhe.edu</a>  <a href="https://www.adhe.edu/institutions/academic-affairs/institutional-certification-advisory-committee/grievance-form">https://www.adhe.edu/institutions/academic-affairs/institutional-certification-advisory-committee/grievance-form</a></p>
	<p><b>Bureau for Private Postsecondary Education</b></p> <p>Telephone: (916) 431-6959  Fax: (916) 263-1895  <a href="https://www.dca.ca.gov/consumers/complaints/oos_students.shtml">https://www.dca.ca.gov/consumers/complaints/oos_students.shtml</a></p>

	<p><b>Colorado Department of Higher Education</b></p> <p>Telephone: (303) 866-2723  Fax: (303) 866-4266  <a href="http://highered.colorado.gov/Academics/Complaints/">http://highered.colorado.gov/Academics/Complaints/</a></p>
	<p><b>Connecticut Board of Regents for Higher Education</b></p> <p>Telephone: (860)947-1801  Email: <a href="mailto:webmaster@ctdhe.org">webmaster@ctdhe.org</a>  <a href="http://www.ctohe.org/StudentComplaints.shtml">http://www.ctohe.org/StudentComplaints.shtml</a></p>
	<p><b>Delaware Department of Education</b></p> <p>Telephone: (302) 735-4000  Fax: (302) 739-4654  <a href="http://www.doe.k12.de.us/">http://www.doe.k12.de.us/</a></p>
	<p><b>Florida Department of Education</b></p> <p>Telephone: (850) 245-0505  Fax: (850) 245-9667  <a href="http://www.fldoe.org/policy/cie/file-a-complaint.shtml">http://www.fldoe.org/policy/cie/file-a-complaint.shtml</a></p>
	<p><b>Nonpublic Postsecondary Education Commission</b></p> <p>Telephone: 770-414-3300  Fax: 770-414-3309  <a href="https://gnpec.georgia.gov/student-complaints">https://gnpec.georgia.gov/student-complaints</a></p>



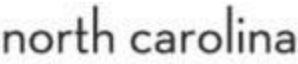


	<p><b>Department of Commerce and Consumer Affairs</b></p> <p>Telephone: (808) 933-0910  Fax: (808) 933-8845  <a href="http://cca.hawaii.gov/hpeap/student-complaint-process/">http://cca.hawaii.gov/hpeap/student-complaint-process/</a></p>
	<p><b>Idaho Board of Education</b></p> <p>Telephone: (208) 334-2270  Fax: (208) 334-2632  <a href="https://boardofed.idaho.gov/priv_col_univ/student_complaint.asp">https://boardofed.idaho.gov/priv_col_univ/student_complaint.asp</a></p>
	<p><b>Illinois Board of Higher Education</b></p> <p>Telephone: (217) 782-2551  Fax: (217) 782-8548  <a href="http://complaints.ibhe.org/">http://complaints.ibhe.org/</a></p>
	<p><b>Indiana Commission on Proprietary Education</b></p> <p>Telephone: (317) 232-1320  Fax: (317) 233-4219  <a href="http://www.in.gov/che/2744.htm">http://www.in.gov/che/2744.htm</a></p>
	<p><b>Iowa College Student Aid Commission</b></p> <p>Telephone: (515) 725-3400  Fax: (515) 725-3401  <a href="https://www.iowacollegeaid.gov/StudentComplaintForm">https://www.iowacollegeaid.gov/StudentComplaintForm</a></p>

	<p><b>Kansas Board of Regents</b></p> <p>Telephone: (785) 296-4917  Fax: (785) 296-7052  <a href="http://www.kansasregents.org/academic_affairs/private_out_of_state/complaint_process">http://www.kansasregents.org/academic_affairs/private_out_of_state/complaint_process</a></p>
	<p><b>Kentucky Council on Postsecondary Education</b></p> <p>Telephone: (502) 573-1555  Fax: (502) 573-1535  <a href="http://cpe.ky.gov/campuses/consumer_complaint.html">http://cpe.ky.gov/campuses/consumer_complaint.html</a></p>
	<p><b>Louisiana Board of Regents</b></p> <p>Telephone: (225) 342-4253  Fax: (225) 342-9318  <a href="https://www.ag.state.la.us/ConsumerDisputes">https://www.ag.state.la.us/ConsumerDisputes</a></p>
	<p><b>Maine Department of Education</b></p> <p>Telephone: (207) 624-6600  Fax: (207) 624-6700  <a href="https://www.maine.gov/ag/consumer/complaints/complaint_form.shtml">https://www.maine.gov/ag/consumer/complaints/complaint_form.shtml</a></p>
	<p><b>Maryland Higher Education Commission</b></p> <p>Telephone: (410) 260-4500  Fax: (800) 974-0203  <a href="#">Student Grievance Procedure</a></p>






	<p><b>Massachusetts Board of Higher Education</b></p> <p>Telephone: (617) 994-6950  Fax: (617) 727-0955  <a href="https://www.mass.edu/forstufam/complaints/complaints.asp">https://www.mass.edu/forstufam/complaints/complaints.asp</a></p>
	<p><b>Michigan Department of Energy, Labor &amp; Economic Growth</b></p> <p>Telephone: (517) 373-1820  Fax: (517) 373-2129  <a href="http://www.michigan.gov/lara/0,4601,7-154-35299_61343_35395_35396---,00.html">http://www.michigan.gov/lara/0,4601,7-154-35299_61343_35395_35396---,00.html</a></p>
	<p><b>Minnesota Office of Higher Education</b></p> <p>Telephone: (651) 642-0567  Fax: (651) 642-0675  <a href="http://www.ohe.state.mn.us/mPg.cfm?pageID=1078">http://www.ohe.state.mn.us/mPg.cfm?pageID=1078</a></p>
	<p><b>Mississippi Commission on College Accreditation</b></p> <p>Telephone: (601) 432-6198  Fax: (601) 432-6225  <a href="http://www.mississippi.edu/mcca/student_complaint_process.asp">http://www.mississippi.edu/mcca/student_complaint_process.asp</a></p>
	<p><b>Missouri Department of Higher Education</b></p> <p>Telephone: (573) 751-2361  Fax: (573) 751-6635  <a href="https://dhe.mo.gov/documents/POLICYONCOMPLAINTRESOLUTION-reviseddraft.pdf">https://dhe.mo.gov/documents/POLICYONCOMPLAINTRESOLUTION-reviseddraft.pdf</a></p>



	<p><b>Montana University System, Montana Board of Regents</b></p> <p>Telephone: (406) 444-6570  Email: <a href="mailto:emorrison@montana.edu">emorrison@montana.edu</a>  <a href="http://www.mus.edu/MUS-statement-of-complaint-process.asp">http://www.mus.edu/MUS-statement-of-complaint-process.asp</a></p>
	<p><b>Nebraska Coordinating Commission for Postsecondary Education</b></p> <p>Telephone: (402) 471-2847  Fax: (402) 471-2886  <a href="https://ccpe.nebraska.gov/student-complaints-against-postsecondary-institutions">https://ccpe.nebraska.gov/student-complaints-against-postsecondary-institutions</a></p>
	<p><b>Nevada Commission on Postsecondary Education</b></p> <p>Telephone: (702) 486-7330  Fax: (702) 486-7340  <a href="http://cpe.nv.gov/Students/Students_Home/">http://cpe.nv.gov/Students/Students_Home/</a></p>
	<p><b>New Hampshire Postsecondary Education Commission</b></p> <p>Telephone: (603) 271-3494  Email: <a href="mailto:patricia.moguin@pec.state.nh.us">patricia.moguin@pec.state.nh.us</a>  <a href="http://www.education.nh.gov/highered/compliance-allegation.htm">http://www.education.nh.gov/highered/compliance-allegation.htm</a></p>
	<p><b>New Jersey Commission on Higher Education</b></p> <p>Telephone: 1 (609) 588-3226  Email: <a href="mailto:nj_che@che.state.nj.us">nj_che@che.state.nj.us</a>  <a href="http://www.state.nj.us/highereducation/OSHEComplaintInstructions.shtml">http://www.state.nj.us/highereducation/OSHEComplaintInstructions.shtml</a></p>

	<p><b>New Mexico Higher Education Department</b></p> <p>Telephone: (505) 476-8400  Fax: (505) 476-8453  <a href="http://www.hed.state.nm.us/students/hed-student-complaint-form.aspx">http://www.hed.state.nm.us/students/hed-student-complaint-form.aspx</a></p>
	<p><b>Office of College and University Evaluation</b></p> <p>Telephone: (518) 474-2593  Fax: (518) 486-2779  <a href="http://www.nysed.gov/college-university-evaluation/filing-complaint-about-college-or-university">http://www.nysed.gov/college-university-evaluation/filing-complaint-about-college-or-university</a></p>
	<p><b>North Carolina Community College System, Office of Proprietary School Services</b></p> <p>Telephone: (919) 807-7146  Fax: (919) 807-7164  <a href="http://www.northcarolina.edu/?q=complaints">http://www.northcarolina.edu/?q=complaints</a></p>
	<p><b>North Dakota State Board for Career and Technical Education</b></p> <p>Telephone: (701) 328-3180  Fax: (701) 328-1255  <a href="http://www.ndus.edu/system/state-authorization/">http://www.ndus.edu/system/state-authorization/</a></p>
	<p><b>Ohio State Board of Career Colleges and Schools</b></p> <p>Telephone: (614) 466-2752  Fax: (614) 466-2219  <a href="https://www.ohiohighered.org/students/complaints">https://www.ohiohighered.org/students/complaints</a></p>

	<p><b>Oklahoma State Regents for Higher Education</b></p> <p>Telephone: (405) 225-9100  Email: <a href="mailto:communicationsdepartment@osrhe.edu">communicationsdepartment@osrhe.edu</a>  <a href="http://www.okhighered.org/current-college-students/complaints.shtml">http://www.okhighered.org/current-college-students/complaints.shtml</a></p>
	<p><b>Department of Education - Private and Career Schools Office</b></p> <p>Telephone: (503) 947-5600  Fax: (503) 378-5156  <a href="https://www.oregon.gov/highered/institutions-programs/private/Pages/private-postsecondary-complaints.aspx">https://www.oregon.gov/highered/institutions-programs/private/Pages/private-postsecondary-complaints.aspx</a></p>
	<p><b>Pennsylvania Department of Education, Division of Program Services</b></p> <p>Telephone: (717) 783-6137  Fax: (717) 783-6139  <a href="https://www.education.pa.gov/Documents/Postsecondary-Adult/College%20and%20Career%20Education/Colleges%20and%20Universities/Higher%20Education%20Complaint%20Form.pdf">https://www.education.pa.gov/Documents/Postsecondary-Adult/College%20and%20Career%20Education/Colleges%20and%20Universities/Higher%20Education%20Complaint%20Form.pdf</a></p>
	<p><b>Puerto Rico Council on Higher Education</b></p> <p>Telephone: (787) 641-7100  Fax: (787) 641-2573  <a href="http://www.agencias.pr.gov/agencias/cepr/inicio/Pages/SARA.aspx">http://www.agencias.pr.gov/agencias/cepr/inicio/Pages/SARA.aspx</a></p>
	<p><b>Rhode Island Board of Governors for Higher Education</b></p> <p>Telephone: (401) 456-6008  Email: <a href="mailto:dgrossman-garber@ribghe.org">dgrossman-garber@ribghe.org</a>  <a href="http://www.ribghe.org/students.htm">http://www.ribghe.org/students.htm</a></p>

	<p><b>South Carolina Commission on Higher Education</b></p> <p>Telephone: (803) 737-2260  Fax: (803) 737-2297  <a href="http://www.che.sc.gov/Students,FamiliesMilitary/LearningAboutCollege/ConsumerInformation.aspx">http://www.che.sc.gov/Students,FamiliesMilitary/LearningAboutCollege/ConsumerInformation.aspx</a></p>
	<p><b>South Dakota Board of Regents</b></p> <p>Telephone: (803) 737-2260  Fax: (803) 737-2297  <a href="http://consumer.sd.gov/complaintform.aspx">http://consumer.sd.gov/complaintform.aspx</a></p>
	<p><b>Tennessee Higher Education Commission</b></p> <p>Telephone: (615) 741-3605  Fax: (615) 741-6230  <a href="https://www.tn.gov/thec/for-students-and-families/transcript-requests-and-institution-complaints.html">https://www.tn.gov/thec/for-students-and-families/transcript-requests-and-institution-complaints.html</a></p>
	<p><b>Texas Higher Education Coordinating Board</b></p> <p>Telephone: (512) 427-6101  <a href="http://www.thecb.state.tx.us/index.cfm?objectid=989FE9A0-2213-11E8-BC500050560100A9">Contact Form</a>  <a href="http://www.thecb.state.tx.us/index.cfm?objectid=989FE9A0-2213-11E8-BC500050560100A9">http://www.thecb.state.tx.us/index.cfm?objectid=989FE9A0-2213-11E8-BC500050560100A9</a></p>
	<p><b>Utah Division of Consumer Protection</b></p> <p>Telephone: (801) 530-6601  Fax: (801) 530-6001  <a href="http://consumerprotection.utah.gov/complaints/index.html">http://consumerprotection.utah.gov/complaints/index.html</a></p>

	<p><b>Vermont State Board of Education</b></p> <p>Telephone: (802) 828-3135 Email:  Email: <a href="mailto:DOE-EdInfo@state.vt.us">DOE-EdInfo@state.vt.us</a>  <a href="http://education.vermont.gov/documents/postsecondary-program-complaint-resolution">http://education.vermont.gov/documents/postsecondary-program-complaint-resolution</a></p>
	<p><b>Private &amp; Out-of-State Postsecondary Education, State Council of Higher Education for Virginia</b></p> <p>Telephone: (804) 371-2285  Fax: (804) 225-2604  <a href="http://schev.edu/index/students-and-parents/resources/student-complaints">http://schev.edu/index/students-and-parents/resources/student-complaints</a></p>
	<p><b>Washington Higher Education Coordinating Board</b></p> <p>Telephone: (360) 753-7869  Email: <a href="mailto:DAinfo@hecb.wa.gov">DAinfo@hecb.wa.gov</a>  <a href="http://www.wsac.wa.gov/student-complaints">http://www.wsac.wa.gov/student-complaints</a></p>
	<p><b>Washington DC – Education Licensure Commission</b></p> <p>Telephone: (202) 442-4343  Alternative Telephone: (202) 442-4465  <a href="http://osse.dc.gov/service/public-complaints">http://osse.dc.gov/service/public-complaints</a></p>
	<p><b>West Virginia Higher Education Policy Commission</b></p> <p>Telephone: (304) 558-4016  Email: <a href="mailto:canderson@hepc.wvnet.edu">canderson@hepc.wvnet.edu</a>  <a href="http://www.wvhepc.edu/wp-content/uploads/2014/10/Student-Complaint-Process-revised.pdf">http://www.wvhepc.edu/wp-content/uploads/2014/10/Student-Complaint-Process-revised.pdf</a></p>

	<p><b>Wisconsin Educational Approval Board</b></p> <p>Telephone: (608) 266-1996  Fax: (608) 264-8477  <a href="https://dsps.wi.gov/Pages/Programs/EducationalApproval/Student.aspx">https://dsps.wi.gov/Pages/Programs/EducationalApproval/Student.aspx</a></p>
	<p><b>Wyoming Department of Education</b></p> <p>Telephone: (307) 777-5712  Email: <a href="mailto:samantha.mills@wyo.gov">samantha.mills@wyo.gov</a>  <a href="http://edu.wyoming.gov/beyond-the-classroom/school-programs/private-school-licensing/">http://edu.wyoming.gov/beyond-the-classroom/school-programs/private-school-licensing/</a></p>